hope

Our vision is a world in which children no longer suffer institutional care
Families. Not orphanages.

No child living in an orphanage ever said, “I’m happy to stay here, I’d just like the walls to be pink.” Children need and want to grow up in families, not institutions. That’s what our founders, Mark and Caroline Cook, learned many years ago and that’s why we won’t rest until every child, everywhere is able to grow up with the love and protection of a family. But closing orphanages by setting up safe and sustainable family-based care for children is a complicated business. There is no quick fix. It is only through the resolute ongoing commitment of all of us, staff and supporters together, that we can hope to eliminate orphanages in our lifetime. That’s why we’ve made commitment the theme that connects all the stories and images in this edition of hope. We hope they will inspire you to continue and deepen your own commitment to the Hope and Homes for Children family.

Orphanages do not protect children. They harm them. Which is why we are working towards a day where every child can grow up in a loving family.

Hope and Homes for Children is a global expert in the field of deinstitutionalisation—supporting children into loving families and preventing family breakdown. With your support we are building a global movement that will eliminate orphanages in our lifetime.

Our mission is to be the catalyst for the global elimination of institutional care of children. Our vision is a world in which children no longer suffer institutional care.

On the cover
Irina was at risk of spending her childhood in a loveless orphanage because her mother, Cristina, was struggling alone to care for Irina and her siblings. Hope and Homes for Children in Moldova have given the family the support they need to stay together, so that Irina can grow up in a home where she is safe and loved.

Summer 2018
News updates

October
EU must help close orphanages globally
In a joint report with Lumos, the international organisation founded by JK Rowling, we called on the European Union to help replace orphanages with family-based care for children around the world. “Putting Child Protection and Family Care at the Heart of EU External Action” makes a set of recommendations for the European Union to support child protection system reform beyond its own borders.

January
One less orphanage in the world
The Veniamin Costache orphanage in Romania closed after 67 children were helped to move into family or alternative care.

March
Inspiring change in Africa
Hope and Homes for Children organised a learning exchange between Kenyan Government officials and their counterparts in Rwanda, where our programme has helped to close 88 per cent of the country’s orphanages. During the visit, the Kenyan representatives agreed to take action by giving social workers and other professionals the skills and knowledge they need to close orphanages and by setting up a pilot closure programme.

Bulgaria closure is 105th
The Vratsa institution in Bulgaria closed, bringing to 105 the total number of orphanages closed by Hope and Homes for Children since 1999. Each individual closure acts as a powerful driver for wider regional and national reform by demonstrating how to protect children without the use of institutions.

April
EU funding to protect mothers and babies in Sudan
Our work in Sudan received significant new funding from the European Union to help establish support services for single mothers and their babies. Working with Shamaa, our local partner organisation, we will use the €250,000 grant to train social workers and other child protection professionals, to set up new prevention and quality alternative care services, and to reduce the stigma and discrimination experienced by single mothers, pregnant women, women who give birth outside wedlock and their children.

May
Celebrating 20 years of hope in Romania
Our founders, Mark and Caroline Cook, joined celebrations in Bucharest to mark 20 years of Hope and Homes for Children’s work in Romania. Since 1998, the number of children living in orphanages there has fallen by more than 90 per cent from over 100,000 to fewer than 7,200. We are committed to seeing the day when every orphanage in Romania is replaced by loving families for children and are working closely with the Romanian Government to achieve this by 2025.

Plus...
Laying the foundations for change in India
We have secured a new three-year project grant from the Oak Foundation to continue our work in Jharkand State, demonstrating how child protection and care can be provided without relying on orphanages. In 2015 our report for the Oak Foundation on conditions in five children’s institutions in the area raised awareness of the urgent need for reform nationally.
Success against the odds in Moldova

Although Moldova is one of the poorest countries in Europe, the number of children living in orphanages there has fallen from around 11,000 to around 2,000 in the last ten years. But Liliana Rotaru, who leads our local partners, CCF Moldova, explains why it will take extra commitment to free every last child from institutional care and close all Moldovan orphanages for good.

Recently, Livia, one of our social work team, sent me a short video from her phone. It showed a little girl called Tatiana, counting from one to ten. When she finishes, Tatiana grins broadly at the camera and fist bumps Livia in celebration. Being able to count from one to ten might not seem like much of an achievement for most nine year-olds but I cannot tell you how much seeing this little film meant to me.

Livia and I first met Tatiana when she was four and a half years old. Then, she was living—existing might be a better word—in an orphanage in the Moldovan capital, Chisinau. She had been there since she was born, confined to the same cot, neglected and ignored because she has Down’s syndrome and no one believed she had a future. Because of the way she had been treated, at the point when children in the UK would be getting ready to start school, Tatiana couldn’t walk or even stand, she couldn’t eat solid food and she was ting for her age. At that time, Hope and Homes for Children had just begun work to close the institution by finding safe and loving families for all the children there, whatever their needs. We knew it would take time and a great deal of persistence but we were determined to find the right foster family for Tatiana and in the end we succeeded.

John and Angela are a retired couple with grown up children of their own. Once we had assessed and trained them to be ready to care for Tatiana, she joined their family and has been living with them for four years now. The love and patience they have shown her have transformed her life and given her back her future. Today, Tatiana is a happy, sociable child. She can play, sing, walk, run and dance—and she does all these things with great enthusiasm!

In September, Tatiana reached another hugely important milestone in her life; she began school—mainstream school with all the other children in the village where she lives. None of this would have been possible without the absolute commitment of Tatiana’s foster family and Hope and Homes.

Angela’s love has transformed Tatiana’s life since she left the orphanage four years ago.
Tatiana was living—existing might be a better word—in an orphanage... She had been there since she was born, confined to the same cot, neglected and ignored because she has Down's syndrome.

We have made great strides in terms of reforming the child protection system to focus on families instead of orphanages, working closely with the Government to develop, improve and roll out services to support vulnerable families and to establish alternative types of family care for all children, to prevent children from entering the orphanage system in the first place. We have closed nine orphanages and helped 1,183 children to date to leave orphanages and grow up with the love and protection of a family. But still it is very hard to really close the doors of the orphanages we are targeting for good in a way that ensures that no child, however complex their needs, is left to grow up in an institution without a loving family.

One of the biggest obstacles we face is the limited number and capacity of foster carers for children with special needs—children with complex disabilities, new-born babies who have been abandoned in the maternity hospital, and also sibling groups of three or more children. It takes more time and more resources to care for these children and foster parents need extra training, extra allowances and extra support to make this possible.

Like Tatiana’s foster parents, John and Angela, we have other beautiful cases of really committed and very supportive foster carers who are providing safe and loving homes to children from institutions who have special needs. But this kind of commitment is not an infinite well that we can draw on—it needs to be supported and replenished. Tatiana’s foster mother, Angela, knows that the commitment she has shown has already inspired others in her community to consider fostering children with special needs.

“If you support a tree when it’s young and take care of it, it will grow and flourish,” she tells us. “I do the same for Tatiana.”

As the philanthropist Margaret Mead said, “Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it’s the only thing that ever has.” When people like Liliana, Livia, Angela, John and all of us come together, in a belief that children need families, not orphanages, we can change the world. By making a regular gift or increasing the gift you already make, you will help us to achieve that change more quickly. Please complete the form enclosed or visit our website at hopeandhomes.org/donate/
Committed to protecting children

Nothing is more important to us than the safety and wellbeing of the children we exist to serve. That’s why protecting children from abuse of any kind is at the heart of everything we do. Recent coverage of the exploitation of vulnerable people by some humanitarian workers has only served to underline how important it is for us to never become complacent. Here, Julia Kragulj, who leads our Safeguarding and Participation work, explains how we continue to make sure that children’s safety is always our first priority.

“...wish that every child could be raised in a family and be protected against abuse and violence.” These are the words of a young boy in Romania, explaining to us what children need to feel safe. And it’s my job to ensure that as an organisation we always fulfil our obligation to create a safe environment for all the children and vulnerable people we work with, an environment that protects them from maltreatment of any kind.

Of course protecting children from harm is the very reason Hope and Homes for Children exists. I have been with the organisation for over 20 years now, almost from the beginning. I first joined as a volunteer, helping Mark and Caroline Cook to care for children living in the Bjelave orphanage in Sarajevo, in the aftermath of the Bosnian war. I went on to become director of our work in Bosnia and Herzegovina and since 2012, I have been leading our safeguarding and participation work across the organisation, building on a solid foundation to keep the safety of children and vulnerable people at the forefront of all our minds.

At Hope and Homes for Children we have zero tolerance of any form of exploitation, harassment, bullying or other abuse of those we work to protect, or of our staff and volunteers.

This means that how we behave, our culture, and the systems we have in place encourage and allow all employees, volunteers and partners that we work with to raise any concerns they have about children’s safety, safe in the knowledge that they will be dealt with appropriately and in a timely manner.

Safeguarding is a central priority for our Board of Trustees, our Senior Management Team, and for our Country Directors. We continuously review and look for ways to strengthen our policies and procedures and to make sure these are rigorously applied in our staff recruitment and inductions and reinforced through regular training across the organisation. We also take great care in the way that we use photographs of children and families so that we protect their identities, privacy and dignity. When we work with children and families we always explain how we plan to use their images and ensure that they’re happy for us to share their pictures and their stories with our supporters.

But at the heart of keeping children safe is to listen to their experiences and opinions. As part of an ongoing child participation project, we are giving children the chance to tell us what they need to feel safe and how they would like us to help protect them. Just as importantly, we are using this information to actively shape our programmes and our policies.

Like so many people, I was deeply saddened by the stories of vulnerable people being exploited by some of those who were trusted to care for them. But those headlines did provide an opportunity for us to take a detailed look at our past and I’m proud to say that to the very best of our knowledge, Hope and Homes for Children has never had an incident of sexual harassment or sexual exploitation of a child or vulnerable person by any of our employees or volunteers, or of any employee or volunteer by a colleague, in our entire 25 year history. There is of course never any room for complacency and looking to the future, in my role I remain completely committed to making sure that the safety and wellbeing of children and vulnerable people, and the integrity of our staff and volunteers, are always firmly at the top of our priorities.

Julia Kragulj, Safeguarding and Participation Lead

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Julia Kragulj, Safeguarding and Participation Lead
Committed to a better future for children

When Lemn met Stephen
Earlier this year, Lemn visited Rwanda to see how the funds raised by our End the Silence campaign will be used to end the institutionalisation of children, there and in neighbouring Uganda. During the course of the trip, he met Stephen and they talked at length about the experience of growing up without the love and protection of a family.

Lemn began by asking Stephen why he had ended up in an orphanage:

Stephen: When I was around four or five, my mother was brutally murdered by her partner. This guy, the partner, came home in the evening with a machete and started hacking her. We all ran out and I think the only thing that we could hear just from the bushes were the screams from our mother. After it all happened, we were taken to a hospital where we stayed for a few months. From the hospital, the next thing that I knew was being taken to a place far away.

Lemn: Do you remember that journey?

Stephen: Yes. I remember always being called Weh-weh-weh-weh-weh-weh.

Lemn: What does that mean?

Stephen: Weh means you. You-you-you-you-you-you, it was almost the same thing every day.

Lemn: Let me, in my mind’s eye, walk through the gates of the children’s home that you were in, when you were in it. What would I see that showed the neglect?

Stephen: It’s the children who are alone without adults around them. It’s children who are either there being fed, plates just lined on the floor, food put on those plates being thrown around for them to eat. It’s them at night, sleeping alone, in these huge dormitories, without anyone to tell them good night. Children being woken up in the morning by people banging on the door, on the beds being told to wake up, line up to wash. It reduces you to an object. You never become human. People neglect that you have a mind, people also neglect the subjective needs, that you have a voice.

Lemn: Fifty children in one dormitory?

Stephen: All in bunk beds, lined up.

It’s so vivid because we spent more time there than any other place. I remember it became the start of a very monotonous life. We knew we were numbers, basically. Most of the time nobody even called you by your name.

Lemn: Really?

Stephen: Yes. I remember always being called Weh-weh-weh-weh-weh-weh.

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When Lemn met Stephen

Photo: HHC

Patience lives with her mother and her siblings in Uganda. Without support, she was at risk of spending her childhood in a loveless orphanage. The funds raised by End the Silence will help us to give many more families in East Africa the resources they need to stay together.

The writer and poet Lemn Sissay and Stephen Ucemebe, Hope and Homes for Children’s Regional Advocacy Manager for South and East Africa, live in very different parts of the world and lead very different lives. But they have one thing in common. They both grew up in institutions; Lemn Sissay, in a children’s home in the north of England, Stephen Ucemebe in an orphanage in Kenya.

End the Silence campaign results

End the Silence, in partnership with YouTube, was our largest fundraising campaign to date. Backed by some of the biggest names in music, we asked the public to share the most precious musical memories from their childhood and help to end the silence for the eight million children suffering silently in orphanages around the world.

Who took part?
Sir Paul McCartney, Ed Sheeran, Sir Elton John, Ellie Goulding, Paloma Faith, Paul Weller, Damon Albarn, Noel Gallagher and Emeli Sandé were among the stars who leant their voices—and memories—to End the Silence.

Who saw the campaign?
End the Silence created 135,911,835 opportunities for the public to view the campaign online. Our media coverage was seen by more than 92 million people.

How much did we raise?
Donations to End the Silence were doubled by the UK Government as part of its UK Aid Match scheme, helping us to raise an amazing £7,899,456 to help end orphanage care and find loving families for children.

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Lemm How did the children react? How did you interact with each other?

Stephen We used to fight a lot for everything. The bigger boys even used to sexually abuse the younger ones at night because there were no staff in the dormitory at some point during the night. The staff used to abuse us as well and so you had no one to count on. I hated it. If you felt like you couldn’t live with it, the only thing that you could do was run away from the institution. I had thought of running away but I had also thought where was I running to?

Lemm Indeed. I can imagine the thousands of children you’re talking about in such circumstances. The children’s home where you were brought up in Kenya—they’re all privately run. Is that right?

Stephen Majorly. Almost 95 per cent.

Lemm Where does the money for them come from?

Stephen The money comes from well-intentioned donors, individuals, institutions, agencies. Much of it is international. The challenge is that even though there is also a lot of corruption in the system. When you have more children in an institution, you tend to get more funding. If you don’t have numbers, you tend to go back to the community to harvest more children, but that’s not good for your institution so that you can have these numbers to attract more donors.

Lemm You say the people in the institutions ‘harvest children’? You mean that they go out to find children to bring into the institution?

Stephen In communities, yes. So they bring in children to the institution to the orphanage for them to get more funding. That’s the point where we start objectifying children. That’s the point where we start seeing children as only deserving of food, shelter, and clothing and nothing beyond that. We forget that these children need a connection to communities. They need a connection to people around them who love them. But when they take that child to an institution they don’t see the damage that happens. They don’t see you and me where we are now as adults and the pain that we reflect upon. All the pain that we actually walk with today. For me, that’s what people need to see and know.

Lemm When I went into a Children’s home like you, I went on that long journey in the car many miles away and there was a black gate as well. There was a block fence and big trees. The first thing I noticed was a big sign. Some people think it mattered and it was the last thing that I got. I realised that then that I was in an unsafe place.

Stephen Yes. For me, to have a place to call home and just people to call a family was something that I constantly, constantly craved for. I knew I was in an orphanage, I could compare that with my earlier life with my mother in a village, feeling quite liberated, in that sense of having a place to go back to.

Lemm What’s the answer to the orphanage system?

Stephen The aim is to close orphanages to transform the system so that we replace orphanages with family and community-based care for children. This means finding loving families to adopt children or offering long-term foster care. In some cases it might mean children moving to live in Small Family Homes where they can be given the love and attention they need. Essentially, we want to give children a sense of belonging, a sense of permanency and also make sure that communities take responsibility for protecting their own children rather than being misled into thinking that their children’s best chance of a better life is to go into an orphanage.

Lemm Are there any examples of this happening? It’s a very easy thing to say.

Stephen Rwanda is let’s say a perfect example of what change means. We’ve been able to close down 85 per cent of the orphanages here. Some of these orphanages have become community hubs. These are centres where vulnerable children and families can get all kinds of support including rehabilitation for children living with disabilities, parenting skills, job skills, early childhood education or day care so that parents can work. Rwanda is now looking at how they close down institutions for children with disabilities because they are children like any other children and they deserve the best as well. This is a global movement, and if Rwanda gets this right, East Africa will follow, and the world will follow.

Lemm So this poverty of aspiration for children gets ended by giving them a sense of worth? A sense that they’re a valuable part of community. That’s through family. The nature of family. It sounds like an impossible task. People in families often won’t believe that you can do that for somebody who’s not part of that family.

Stephen Yes, people will say that but when you come to Rwanda you realise it’s possible. 😊

Sarah Whiting, Director of Global Marketing, Communications and Fundraising

Committed to our supporters

A As most 26 years ago, our founders Mark and Caroline Cook began sharing with friends their experience of trying to help freezing, hungry and unloved children in the bombed-out Bujidare orphanage in war-torn Sarajevo. They began building a community—a community that together rebuilt that orphanage giving dozens of children a chance to care about them, someone to listen to them; someone to know when their birthday is, and to celebrate that day and other important moments in their lives with them.

Thanks to the incredible level of funds raised through End the Silence, 120,000 children in Rwanda and Uganda will be supported to grow up in loving families. With long-term, regular committed support, we will see the day when all children grow up in families, not orphanages. If you share our vision, please consider joining our regular giving community by making a monthly contribution using the form enclosed. If you already support us in this way and are able to increase your gift, your generosity will help us to reach that day sooner. Thank you.

Stephen What would you expect of us?

Sarah Whiting, Director of Global Marketing, Communications and Fundraising

Our commitment to you

There is new regulation coming into force later this month called the General Data Protection Regulation. If you haven’t already heard about it, you can find out more at loc.gov.uk

Essentially, this legislation strengthens the controls we use to safeguard individuals over the personal information organisations collect, hold and use to communicate and market themselves, their goods, services and indeed, their charitable activities, to us.

Hope and Homes for Children, like all charities, are subject to this legislation. And whilst I believe the new regulations only what we already do, I want to take this opportunity to explain how some of the principles we hold so dear will inform the way we take care of your personal information, what we do with it, and why. It’s important to note that our approach may differ from that of other organisations.

What would you expect of us? We ask this question of ourselves daily. It guides us in the decisions we make about:

● The information we request from you.

● The way we use that information to communicate with you.

● How the challenge and store your information and for how long.

● How we make sure that your information can’t be misused by others.

We also ask what you would expect of us when it sir to you for permission to share any personal information about you and your interests. This might be from publicly available sources and third parties, or through the use of cookies when you browse our website, helping us understand what interests you most. This information helps us improve the conversation we have with you and develop the right fundraising and community building activities to drive awareness of our offering in Rwanda and transform the system so that we can work with you to ensure that your data is held securely and is not used in any way that you haven’t agreed to. Your data is not sold, it is used to inform the communications we send.

Of course, I realise this is not a fool-proof solution—we may sometimes get things wrong. That’s why, particularly when it comes to the communications we send and ask you to take action, we have put in place clear and regular opportunities to tell us how you’d like to hear from us, and we then listen to what you say and act on your wishes.

I’d also like to encourage you to read our privacy policy, which sets out in specific detail exactly how we collect, store and use your personal information, and to talk to you let us know if you’d like to change our practices in any way.

You can read our privacy policy at hopeandhomes.org/privacy policy or you can tick the box on the response form enclosed, asking us to send you a copy.

I’d also like you to pay particular attention to the form we’ve included with this million of hope and to ask you specifically to review the marketing preferences we hold for you. If you can return the form using the freepost envelopes included.

You can also contact our team, who will happily answer any questions relating to your support or data. Call them on +44 (0)1722 790111, email info@hopeandhomes.org, or write to our head office address.

Using your information with care and intelligence is at the heart of our ability to reunite existing families and find new ones for the most vulnerable children in the world; children growing up in loveless orphanages. This is why we endeavour to only ever do what we believe you would reasonably expect of us, or what you have explicitly asked of us.

Our Hope and Homes for Children community is growing, and together we will continue to ensure that every child they all deserve and the one thing they tell us they desperately want: a family to love them. Thank you.
“Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it’s the only thing that ever has.”

Margaret Mead, philanthropist

Mark and Caroline Cook admit that when they started Hope and Homes for Children, 25 years ago, their plan was simple, even naïve—to do what they could to help children caught up in the war in Bosnia. They never dreamt then that the charity they began could to help children caught up in the war in Bosnia. Indeed, “it’s the only thing that ever has.”

Our founders, Mark and Caroline Cook, started Hope and Homes for Children, 25 years ago, at their kitchen table in Wiltshire, supported by their friends and local community, would grow to become the global organisation it is today, leading the way in ending the institutional care of children for good. None of this would have been possible without the dedication of all the individual people who make up our Hope and Homes for Children family. Here are just some of the ways they have shown their commitment to ensuring that children grow up in loving families.

Dave Allard, CEO of Financial Lifestyle Management, is a keen golfer, runner, water skier and rugby fan. For over 12 years he’s channelled that energy into supporting Hope and Homes for Children. Dave and his team have made a vital contribution to our work in countries such as Bosnia and Herzegovina, Transnistria and, most recently, Rwanda. This summer, Dave is organising a Charity Golf Day (see Get Involved, page 18).

Steve Groombridge first found out about Hope and Homes for Children at our Night of Adventure event in London last year, and Alastair Humphreys’s round-the-world cycle inspired him to take a five-month sabbatical and cycle 4,000 miles across Europe from north to south. He set out in April from North Cape in Norway, heading for Tarifa in Spain. You can support Steve at https://bit.ly/2wh32fw.

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The greatest breakthrough for Anisija and her team came when the authorities finally signed the closure agreement for the Bjelave orphanage in Sarajevo, where our founders, Mark and Caroline Cook, first began their work with children.

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Get involved

Join our new London Support Group
Following the success of the inaugural ‘Once Upon a Time Ball’, held in London in March (see News Updates, page 3) the London Ball Organising Committee is reforming as a permanent London Support Group and they are looking for dynamic, committed individuals to join them. If you would like to find out more, please contact Claire Wright at claire.wright@hopeandhomes.org

June
Supporter Day
Saturday 16, 10am
East Clyffe, Salisbury, Wiltshire
Join us at our Salisbury head office to meet the team, chat with other supporters and hear our future plans. There will be a supplementary session from 12.30–3pm for support group members and volunteer speakers. To book your free place email jullie.huntley@hopeandhomes.org

Charity Golf Day
Saturday 23
Bletchingley Golf Club, Surrey
Organised by Dave Allard (see A Committed Community, page 16). For more information on how to take part, email kate.welsby@hopeandhomes.org

July
Night of Adventure
Wednesday 11, 6.30–10pm
St George’s, Bristol
Hear from an inspiring all female line-up of explorers and daredevils as they share their captivating stories of adventure, escapism and wonder at this popular event. Early booking recommended! To book tickets, email leonie.macaulay@hopeandhomes.org

October
St. James’s Place Charitable Foundation Triathlon
Sunday 22
St Albans, Hertfordshire
This event has gone from strength to strength over the past 16 years, raising over £1.9 million to date. To find out more, email triathlon@hopeandhomes.org

Royal Parks Half Marathon
Sunday 14
Hyde Park, London
Join ‘Team Hope’ and run this stunning 13.1 mile autumnal route through London’s parks, taking in the capital’s famous landmarks. To book your place, email leonie.macaulay@hopeandhomes.org

November
Swapping Seats
Friday 16, 12–2.30pm
Gladstone Library, 5* Royal Horseguards Hotel, Whitehall, London
Join us over lunch in historic surroundings and witness some of the country’s leading political peers and journalists swap seats and go head to head. To book tickets, email catherine.butt@hopeandhomes.org

December
Once Upon a Time Ball
Saturday 1, 6.30pm–late
Alrewas Hayes, Alrewas, Staffordshire
A fairy tale evening where you will enjoy a sparkling reception, a three course meal and dancing into the early hours. To book tickets, email claire.wright@hopeandhomes.org

Save the date!
Christmas Carol Concert
Wednesday 5, 7–9pm
St Mary Abbots Church, Kensington, London
If you would like to get involved in bringing about the day when every child grows up in the love and protection of a family, by organising an event or taking up a fundraising challenge, we’d love to hear from you. Call +44 (0)1722 790111 or email community@hopeandhomes.org and together we will consign orphanages to history.

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info@hopeandhomes.org
Tel
+44 (0)1722 790111

To ensure the safety and privacy of our beneficiaries, all the names of the children, relatives and carers featured in this publication have been changed.
“Long-term commitment from us all is what it will take to see a day when children everywhere are loved and nurtured in families, and orphanages are consigned to history.”

Sarah Whiting, Director of Global Marketing, Communications and Fundraising

hopeandhomes.org/donate/